



15 years

Living the principles



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*What has kept me at UCP so long? There are no two days alike. There are always new challenges, be it with staffing or with the residents, state requirements to be met, trips the individuals want to take, visits to the doctor, and the list goes on. It is an ‘adapt as you go’ philosophy that appeals to me. I have the chance to get out and about whether it is in the backyard, around the block, or in the community. The residents are often happy with the smallest things done for them and with them. I stay for their smiles.*

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DIANE HOY

Direct Support Professional - Residential

# DIANE HOY

*in her own words*

## “ words of wisdom:

*Embrace the individuals' loves if you can. For instance, if they love repeating nursery rhymes, bring a book of nursery rhymes and teach them some new ones. If they have a favorite picture, make a copy of it, glue it to cardboard, and make a puzzle out of it. If they love music, have a dance party!*

***Engage them! Challenge them!  
You will be rewarded.***

”

*“I worked for a while with a resident who was non-verbal. We took him to horse-back riding lessons and the smile on his face was so beautiful it made every staff there that day cry. That may very well have been my most memorable accomplishment over the fifteen years I have worked for UCP.”*



## about Diane...

*“Diane is a caring, devoted, and reliable DSP whose impact extends across the homes and hearts of many of the residents UCP supports. **Her dedication to the well-being and personal growth of each individual is evident not only in her day-to-day work, but in the homes themselves...** from the artwork adorning the walls to the landscaping in the gardens.*

*Most recently, during her time at Pathways Academy, Diane has helped foster independence among each of the individuals, to the point where they have been able to move out on their own with minimal continued supports.”*

*~ Violet Mwangi  
Director, Residential Services*