



10 years

Living the principles



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*What has kept me at UCP for 10 years? The individuals count on us. I like to think when I show up, I make their day better. **At the end of the day if they are smiling, I know I did my part.** If I can brighten someone's day, that is what matters to me.*

”

LINDA KRATZER

LINDA KRATZER

in her own words

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One of my most memorable moments on the job happened recently when I filled in at the last minute for an hour shift. I was told it was to assist a gentleman with a shower, but when I got there he was already showered. I was thinking I was too late and he decided to do it himself. He calmly asked me, 'Can you sit and talk with me?' I said sure. We talked about his wife, who had passed a few years ago, and that he painted. He said he learned from his mom who loved to paint also. Then he showed me a beautiful painting he did of Christ. He said, 'I want you to have this picture.' I thought I was going to help him that day; however, he is the one who helped me.

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words of wisdom:

*“Well, during your time with them, forget your problems and listen to the individual you are there to support. They need people contact and need to know someone cares about them. **Make your time with them count.**”*



about Linda...

“Linda builds connections quickly and easily with others and has a positive impact on everyone she works with. Even in the most challenging situations, she tries to relate and understand how others are feeling. We had one participant that didn't want to let anyone in her house but Linda. The individual said Linda provided excellent care and assisted her in being independent, which made her feel important. Linda has a very understanding demeanor, never complains, and always has a smile. She is an excellent representative for the program and the organization.”

*~ Angela Griffith,
Director, Capital Home Care*