

The year in numbers
 (The figures below reflect UCP participants*
 by service line from July 2022-June 2023)

Assistive Technology 2,051

Devices, equipment, services, and supports that enhance independence for people of all ages, at home, work, or in the community

Home and Community 41

One-on-one support that facilitates greater independence and a full life through active engagement in the local community, including volunteerism, independent living skill development, or participating in social/recreational opportunities

Community Participation Supports 156

Support to build strong community connections by matching each person's strengths, preferences, and abilities with available local opportunities to increase independence and community participation

Early Intervention 366

Developmental, occupational, physical, and speech therapies and dietician services for children from birth to age 3 who are experiencing or at risk for developmental delay

Family Support Services 420

A broad system of support for parents, siblings, and extended family members of individuals with disabilities

Employment Supports 54

One-on-one support, resources, and access that help people secure, maintain, and succeed at competitive, meaningful employment

Participant Directed Services 821
 (Agency with Choice)

Support service model that gives individuals the freedom to manage their own supports and services, both at home and in the community

Residential Services 48

Residential living options that provide a nurturing and supportive family environment, rich with life experiences. Support options range from a few hours to 24/7, and from apartment living to a 4-person home, all offering valuable independent living and life skills development.



Celebrating 70 years of service (and smiles)



**UCP CENTRAL PA
 HIGHLIGHTS
 FY 2022-2023**

**BEST PLACES
 to work in PA 2023**

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Looking forward to 70 more years.

A passion for service. From day one.

What began in December 1953 as a therapeutic service for children with Cerebral Palsy (CP) has evolved tremendously over the past seven decades. When John P. Kessler and his colleagues first launched “The CP Clinic” they could not have imagined that the concept of forging a better life for others would evolve and grow into what we now know as the mission of UCP Central PA: *to empower people of diverse abilities to live a meaningful life through innovative supports and services.*

Our work is essential. So are you.

Whether you or a loved one receive services from UCP, work for UCP, or donate your time or financial resources to UCP, you are critical to our ability to fulfill our mission... both now and in the future. Equally as important, your choice to become part of the UCP family helps bring us that much closer to achieving our vision of *communities that embrace every individual's abilities.*

Key UCP statistics (FY 2022-23)

- 3,957 individuals supported
- 1,377 employees as of December 2023
- 71 vehicles in our fleet
- 34 facilities we operate
- 22 counties in which we provide services
- \$46 million--value of the services we provided

These numbers represent so much more than statistics; they represent the resources required to encourage, engage, and empower each individual to learn, grow, develop relationships, and experience joy and success each day.

Key Accomplishments (FY 2022-23)

- Opened a new home to transition two young men back to their local community after they lived for many years in a residential treatment facility in the Philadelphia Area
- Achieved Best Places to Work, Large Employer
- Launched Career Pathfinder, a credentialing program for UCP Direct Support Professionals and Frontline Supervisors

For every statistic, there is a story.

This is Stacey's. She first came to UCP in May 2020 after being referred for supported employment services by her Supports Coordinator. She initially sought work with a retail clothier. But as often happens with first-time employment, Stacey's on-the-job experience revealed that it wasn't the best fit.

Together with UCP Employment Services Manager Chris Hartman, who doubles as her Job Coach, she went back to the drawing board. This time, they found a match: She was offered and accepted employment as a hostess at Cracker Barrel Restaurant and Old Country Store in October 2021. She greets and seats guests, and generally makes sure they experience Cracker Barrel's unique brand of “Southern hospitality.”

Stacey currently works two days a week but is looking to increase her hours a good bit. If Cracker Barrel can't accommodate her request, she made it clear that she wouldn't leave the position. Rather, she will find a second job. After all, *she's planning her wedding.*



Awards are great. Smiles are even better.

Each year, UCP nominates staff for the *We Are Worth It Awards* presented by PAR, a leading disability advocacy organization in Pennsylvania. We are proud to claim winners in several different categories over the past five years, including Chris Hartman, 2023 Job Coach of the Year. Our staff appreciate the *rewards of their efforts* more so than the awards themselves. The smiles, achievements, confidence, and trust of the individuals we support are what make it all worthwhile.